More information

More information can be found on the ParentPay website, alternatively contact the school office.

An introduction to our

online payment service

www.parentpay.com

What does ParentPay do?

- enables you to pay for Dinner Money and other items such as school trips and snacks

- offers a highly secure payment site

- gives you a history of all the payments you have made

- allows the merging of accounts if you have more than one child at school

- shows you all items available for payment relevant to each of your children

- emails a receipt of your payment to the email address you register

How does ParentPay help you?

- gives you the freedom to make payments to school whenever and wherever you like

- stops you having to write cheques or search for cash to send to school

- gives you peace of mind that your payment has been made safely and securely

- helps with budgeting; payments are immediate, there is no waiting for cheques to clear

- payments for many of the larger trips can be made by instalments up to the due date

- ParentPay is quick and easy to use

How does ParentPay help our school?

- reduces the administrative time spent on banking procedures

- keeps accurate records of payments made to every service for every student

- payments do not bounce

- reduces paper 'waste'

- allows for easy and quick refunds to be made back to the payment card

- improves communication between the school and parents concerning payments

- offers a more efficient payment collection process, reducing the amount of money held on school premises

How do I get started?

We will send you an activation letter to enable you to setup your ParentPay account. The activation letter will contain a personal activation username and password to enable you to login to ParentPay. During the activation process you will be guided

through changing your username and password to something more memorable; you can also merge your accounts if you have more than one child at Mersey Vale or other schools using Parentpay (e.g. Priestnall).